♦aetna

Your guide to weight loss

What's your healthy weight?

Weight-loss myths busted

Reach your weight goals

Healthy snack ideas

Why your weight is important

There is no such thing as onesize-fits-all when it comes to a healthy weight. Weight varies from person to person, and there is no perfect number you need to look for on the scale. The best way to figure out if you're within a healthy weight range is by talking with your provider. This is important because extra body fat can increase your risk for certain illnesses, including:



High blood pressure, heart disease and stroke.

Extra fat causes changes to your heart and blood that can lead to inflammation and irregular heartbeats.*

⊘ Type 2 diabetes.

Inflammation may lead to insulin resistance, and the body won't be able to regulate blood sugar.*

Sleep apnea and breathing problems.

When there is too much fat near the respiratory system the airway is narrowed, making it harder to breathe day and night.*

🧭 Mental illness.

Excess body fat may take a toll on self-esteem, leading to anxiety and depression.*

🕑 Chronic pain.

Body fat may cause stress on certain parts of the body, such as the lower back and legs.*

- * FOR HEART DISEASE STATISTICS SOURCE: American Diabetes Association. <u>Understanding insulin resistance</u>. November 7, 2023. Accessed September 6, 2024.
- * FOR DIABETES STATISTICS SOURCE: Centers for Disease Control and Prevention. <u>Obesity and cancer</u>. Last reviewed August 9, 2023. Accessed September 6, 2024.
- * FOR BREATHING PROBLEMS STATISTICS SOURCE: Meyer EJ, Wittert GA. <u>Approach the patient with</u> <u>obstructive sleep apnea and obesity</u>. *The Journal of Clinical Endocrinology & Metabolism*. September 27, 2023. Accessed September 5, 2024.
- * FOR MENTAL HEALTH STATISTICS SOURCE: Vafiadis D. <u>How excess weight impacts our mental and emotional</u> <u>health</u>. National Council on Aging. February 28, 2024. Accessed September 6, 2024.
- * FOR CHRONIC PAIN STATISTICS SOURCE: Malfliet A, Quiroz Marnef A, Nijs J, et al. <u>Obesity hurts: the why</u> <u>and how of integrating weight reduction with chronic</u> <u>pain management</u>. *Physical Therapy and Rehabilitation Journal.* November 11, 2021. Accessed August 6, 2024.

5 ways to reach a healthy weight

The best way to get to your healthiest weight is to make a few small changes to your everyday routine. You can start with basics, such as swapping out processed foods for more nutrientrich options. Every little change is a great step in reaching your ideal healthy weight. Here are five tips to get you started.

Sneak in fruits and veggies

You know the importance of eating fruits and vegetables. But it can be difficult to eat plates of healthy foods every day. The good news is small steps make a big difference — even an extra tomato or piece of lettuce on your sandwich counts.

Stick to a schedule

Each system in the body works on a natural rhythm. And eating your meals at the same time each day matches up with that rhythm. Systems like your metabolism, gut and blood sugar will regulate with consistent meals, and they all have a big impact on your

* FOR FIBER FUNCTIONS SOURCE: Mayo Clinic. Metabolism and weight loss: How you burn calories. October 8, 2022. Accessed August 6, 2024.

weight. Don't worry about the best mealtimes, do whatever works for your lifestyle. Setting an alarm for lunch or scheduling a snack break might make it easier to remember when to eat.

Choose high-fiber foods

Fiber fills you up. The more you eat, the less hungry you'll be as you wait for your next meal. Fiber also increases your metabolism. This means your body will turn food into energy faster.* "Women need about 25 grams of fiber per day, and men need about 35 grams," says Clerkin. Get fiber from plant-based foods such as fruits, vegetables, whole grains, nuts and seeds.

Trick your mind

If you're a visual eater, you might have a tendency to eat everything on your plate ----

even if you're full. That's not necessarily a bad thing, as long as you don't overeat every meal. That can cause unwanted weight gain. Think you tend to eat with your eyes? Simply use a smaller plate. You'll naturally put less food on it.

Drink water

It's no secret that water is an important part of good health. But what if you don't like the taste? "If you're not a water drinker, starting with just one cup per day is an improvement," says Clerkin. Match the glass of water with a meal or set a reminder for yourself. You can even try to retrain your taste buds by adding fruits or vegetables to your water. Some great options are cucumbers, lemons, oranges or strawberries.



Walk off weight

Walking can help you reach (and keep) a healthy weight. Plus, it wards off health conditions such as heart disease, high blood pressure and diabetes. Aim for 3,000 to 4,000 steps per day. You can always challenge yourself to increase your steps once you get used to walking. Get creative with your steps by:



If you're eligible for both Medicare and Medicaid, you may qualify for an Aetna® Dual-Eligible Special Needs Plan, or D-SNP.

- Aetna D-SNP members have access to a dedicated care team that can help them coordinate their care, find in-network providers and book appointments.
- Aetna D-SNP members also get an Extra Benefits Card with monthly allowances to use for certain everyday expenses like select over-thecounter (OTC) items.

To learn more about Aetna D-SNPs, visit **AetnaMedicare.com/** YourDSNP

Snack healthy

Snacking can make it hard to reach your weight goals. But if you switch to healthier (but still yummy) snack options, you can stay satisfied between meals. Here are a few simple swaps:

COMMON SNACK	SWAP FOR	WHY IT HELPS
Potato chips	Nuts or seeds	Both nuts and seeds are great sources of fiber and protein, which can help beat hunger throughout the day.* Plus, if they are seasoned, they can satisfy your craving for something salty.
Juice	Smoothie	Many store-bought juices have high amounts of sugar. Stock up on frozen fruits and vegetables to make a smoothie, which is more filling because of the higher fiber.
Cheese and crackers	Your favorite veggie and hummus	Make fresh vegetables more enjoyable by eating them with your favorite dips like Greek yogurt or hummus. Try to cut veggies such as carrots, celery or cucumbers ahead of time. Or buy pre-cut veggies in the grocery store. Store them at eye level in your fridge. This will make them more accessible during snack time, adds Renee Clerkin, RD.
Milk chocolate	Dark chocolate	Have a sweet tooth? It's perfectly fine to eat chocolate in moderation. Dark chocolate has antioxidents that can help keep your heart healthy.* And research shows it might even help with weight loss.*
Bagel with cream cheese	Whole- wheat toast and peanut butter	Refined-grain bread, such as bagels, lacks the nutrients your body needs. Whole-wheat bread is packed with fiber and helps with heart health.* And the peanut butter has protein to give you energy.

- * FOR NUTS AND SEEDS SOURCE: Cleveland Clinic. 9 foods to help you lose weight. April 25, 2022. Accessed August 6, 2024.
- * FOR DARK CHOCOLATE BENEFITS SOURCE: American Heart Association. <u>Are there health benefits from chocolate?</u> February 12, 2019. Accessed August 6, 2024.
- * FOR DARK CHOCOLATE AND WEIGH LOSS SOURCE: Kord-Varkaneh H, Ghaedi E, Nazary-Vanani A, et al. <u>Does cocoa/dark</u> <u>chocolate supplementation have favorable effect on body weight, body mass index and waist circumference? A systematic</u> <u>review, meta-analysis and dose-response of randomized clinical trials</u>. Critical Reviews in Food Science and Nutrition. April 12, 2018. Accessed August 6, 2024.
- * FOR WHOLE-WHEAT BREAD BENEFITS SOURCE: American Heart Association. <u>Are some breads getting a bad rap?</u> January 17, 2019. Accessed August 6, 2024.

Weightloss myths busted

Misconceptions about weight are common. There are diets and exercise routines everywhere promising to shed pounds. The truth is that there is no right or wrong way to lose weight. But there are a lot of myths about weight loss that might prevent you from even trying. Here are five debunked weight-loss myths.



Aetna Dual Eligible Special Needs Plan or D-SNP members get access to a care team to help them stay on top of their health.



<u>мүтн</u> Intense workouts lead to weight loss

Truth: The American Heart Association recommends adults get 150 minutes of exercise per week.*

There are no guidelines on how to get your exercise. Try dancing, swimming, tennis or walking — any activity that brings you joy.

<u>мүтн</u> Count your calories

Truth: "Calories are a very small piece of the puzzle," says Clerkin. The way your body absorbs or burns those calories differs from person to person. It's better to focus on eating a variety of foods that support your body and boost your metabolism.

<u>мүтн</u> You must give up your favorite foods

Truth: You don't have to cut out entire food groups or all your favorites. Instead, focus on portion control. Eating less of the foods you love can be just as successful at getting you to your ideal weight. Your primary care provider (PCP) can help make a healthy weight plan designed for you.

МҮТН

You're alone in the process

Truth: Reaching any goal is easier when you have support, including your healthy weight goals. Your care team is here to help. Contact them if you have questions or need guidance. If you qualify for both Medicare and Medicaid, you may be eligible for an Aetna® Dual Eligible Special Needs Plan (D-SNP).

If you're 65 or older and have diabetes or an eligible heart disease an eligible chronic condition, you may qualify for an Aetna® Chronic Condition Special Needs Plan (C-SNP). C-SNPs are currently available in select counties in IL and PA.

You may be eligible for an Institutional Special Needs Plan (I-SNP) if you've lived (or plan to live) in a participating facility for 90+ days or you have Medicare Part A (hospital insurance) and Part B (medical insurance).

This material is for informational purposes only and is not medical advice. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Contact a health care professional with any questions or concerns about specific health care needs. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna is not a provider of health care services and, therefore, cannot guarantee any results or outcomes. The availability of any particular provider cannot be guaranteed and is subject to change. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to our website.

The benefits mentioned are part of special supplemental program for the chronically ill. Eligibility is determined by whether you have a chronic condition associated with this benefit. Standards may vary for each benefit. Conditions include Hypertension, Hyperlipidemia, Diabetes, Cardiovascular Disorders, Cancer. Other eligible conditions may apply. Contact us to confirm your eligibility for these benefits.

Eligibility for the Model Benefit or Reward and Incentive (RI) Programs under the Value-Based Insurance Design (VBID) Model is not assured and will be determined by Aetna after enrollment, based on relevant criteria (e.g., clinical diagnoses, eligibility criteria, participation in a disease state management program).

Participating health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

For mail-order, you can get prescription drugs shipped to your home through the network mail-order delivery program. Typically, mail-order drugs arrive within 14 days. You can call the number on your member ID card if you do not receive your mail-order drugs within this timeframe. [Members may have the option to sign-up for automated mail-order delivery.

To send a complaint to Aetna, call the plan or the number on your member ID card. To send a complaint to Medicare, call **1-800-MEDICARE** (TTY users should call **1-877-486-2048**), 24 hours a day/7 days a week. If your complaint involves a broker or agent, be sure to include the name of the person when filing your grievance.

NONDISCRIMINATION NOTICE

Discrimination is against the law. Aetna Medicare Preferred Plan (HMO D-SNP) follows State and Federal civil rights laws. Aetna Medicare Preferred Plan (HMO D-SNP) does not unlawfully discriminate, exclude people, or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity or sexual orientation.

Aetna Medicare Preferred Plan (HMO D-SNP) provides:

- Free aids and services to people with disabilities to help them communicate better, such as:
 - ✓ Qualified sign language interpreters
 - ✓ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

If you need these services, contact Aetna Medicare Preferred Plan (HMO D-SNP) between 8 AM-8 PM, 7 days a week by calling **1-860-409-1221**. If you cannot hear or speak well, please call **711**. Upon request, this document can be made available to you in braille, large print, audiocassette or electronic form. To obtain a copy in one of these alternative formats, please call or write to:

Aetna Medicare Preferred Plan (HMO D-SNP) Aetna Medicare PO Box 7405 London, KY 40742 1-860-409-1221 TYY/TDD 711 California Relay 711

HOW TO FILE A GRIEVANCE

If you believe that Aetna Medicare Preferred Plan (HMO D-SNP) has failed to provide these services or unlawfully discriminated in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity or sexual orientation, you can file a grievance with *Aetna Medicare Grievances*. You can file a grievance by phone, in writing, in person, or electronically:

- <u>By phone:</u> Contact Aetna Medicare Grievances between 8 AM and 8 PM, 7 days a week, by calling **1-866-409-1221**. Or, if you cannot hear or speak well, please call [TYY/TDD 711].
- In writing: Fill out a complaint form or write a letter and send it to:
 - Aetna Medicare Grievances
 - PO Box 14834 Lexington, KY 40512
- <u>In person</u>: Visit your doctor's office or Aetna Medicare Preferred Plan (HMO D-SNP) and say you want to file a grievance.
- Electronically: Visit Aetna Medicare Preferred Plan (HMO D-SNP) website at AetnaMedicare.com

OFFICE OF CIVIL RIGHTS - CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- <u>By phone:</u> Call **916-440-7370**. If you cannot speak or hear well, please call **711** (Telecommunications Relay Service).
- In writing: Fill out a complaint form or send a letter to:

Deputy Director, Office of Civil Rights Department of Health Care Services Office of Civil Rights P.O. Box 997413, MS 0009 Sacramento, CA 95899-7413

Complaint forms are available at http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

• Electronically: Send an email to CivilRights@dhcs.ca.gov.

OFFICE OF CIVIL RIGHTS - U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

If you believe you have been discriminated against on the basis of race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing or electronically:

• By phone: Call 1-800-368-1019.

- If you cannot speak or hear well, please call TTY/TDD 1-800-537-7697.
- In writing: Fill out a complaint form or send a letter to:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

• Electronically: Visit the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf.

If you speak a language other than English, free language assistance services are available. Visit our website or call the phone number listed in this document. (English)

Si habla un idioma que no sea inglés, se encuentran disponibles servicios gratuitos de asistencia de idiomas. Visite nuestro sitio web o llame al número de teléfono que figura en este documento. (Spanish)

如果您使用英文以外的語言,我們將提供免費的語言協助服務。請瀏覽我們的網站或撥打本文件中所列的電話號碼。(Traditional Chinese)

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Kung hindi Ingles ang wikang inyong sinasalita, may maaari kayong kuning mga libreng serbisyo ng tulong sa wika. Bisitahin ang aming website o tawagan ang numero ng telepono na nakalista sa dokumentong ito. (Tagalog)

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